

# Ribena Returns Form



## CUSTOMER DETAILS:

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_ Contact number: \_\_\_\_\_

## PRODUCT YOU WISH TO RETURN

Order number: \_\_\_\_\_  
*(printed on the invoice we sent with your order)*

Product: \_\_\_\_\_

Reason for return: \_\_\_\_\_  
\_\_\_\_\_

Condition or product: Unopened / Opened but product unused / Product partially used *(please circle)*

Any other comments: \_\_\_\_\_  
\_\_\_\_\_

*(if you have any general comments about this return, please write here)*

We're sorry that you no longer wish to keep the item you ordered from the Ribena website.

Ribena will happily refund you for this item, as long as the product is returned in the same condition as when we sent it, and you return it within 30 days of the delivery date.

Pack the products you want to return in a box (you can use the same box we delivered in, as long as it's in suitable condition) along with this completed returns form, and clearly label it with the following address:

**Ribena Online Store**  
**Wincanton, Golf Club Lane,**  
**Gloucester Business Park,**  
**Gloucester,**  
**GL3 4AJ**

Refunds will be issued to the credit / debit card you used to purchase from, provided the product is returned to us in the same condition as it was sent to you.

If you have any questions, call our Consumer Care team on 0800 096 366 or 0330 123 9447 (cheaper on a mobile) and we'll be happy to help.

For terms and conditions, please visit  
[www.ribena.co.uk/shop/returns](http://www.ribena.co.uk/shop/returns)

Thank you for shopping with Ribena.

## WAREHOUSE USE ONLY

Date Received: \_\_\_\_\_

QC: \_\_\_\_\_

Quantity: \_\_\_\_\_

CCC: \_\_\_\_\_

Ref: \_\_\_\_\_

Comments: \_\_\_\_\_